

The following comments are intended to help you understand the purpose of socio-educational family work, and the opportunities it offers.

## [What is family work?](#)

There are various reasons why families may need support in the form of family work. With your permission, the social worker in charge of your case will register your family with Rötel. A social educationalist will then visit you at home for a limited period to work with you on a range of themes to do with everyday situations and/or bringing up your children. To start with, the family worker will visit you two or three times a week. Later, and depending on progress, the meetings will be increasingly infrequent. Each visit will last approximately three hours. Dates will be planned with you. From start to finish, family work usually takes anything between several weeks and one year at most.

The social educationalist will want to get to know the individual family members. It is very important that everyone makes time for these meetings. This allows the family worker to build up a picture of your everyday life, and he or she can then sit down with you and try to identify areas which could be improved. The social educationalist may wish to contact other persons such as teachers or therapists, etc. - but only as necessary, and only with your permission.

The family worker may sometimes want to see the entire family together, and sometimes just individual family members. All this will be planned with you. Together, you will work out procedures and rules, practise applying new strategies and/or look for support that may be required outside the family.

## [The goal of socio-educational family work](#)

The most important goal is to return you to a situation in which you are independent and able to take care of everyday tasks and/or your children's upbringing. At the first meeting, you and your social educationalist will define the areas you plan to work on, and you will fix specific goals as things progress. You, our referring colleagues and your family worker will meet up every three months to discuss how things are going, and what the next steps should be.

## [Written reports](#)

The family worker will write a summary of the first meeting with you, and of further review meetings. Prior to the first review meeting, the family worker will write an intermediate report describing the current situation and the goals for the next phase. At the end of the family work period, she or he will write a final report describing the progress and the results achieved with you. Reports and summaries will be shown to you before they are sent to our referring colleagues.

## [Costs](#)

The cost of family work is paid for by your commune. Depending on your financial situation, your commune may ask you to pay a contribution.

Please contact your family worker at least 24 hours in advance to cancel appointments which you are unable to keep, otherwise costs will have to be invoiced.

## [Confidentiality](#)

All Rötel employees are bound by a duty of confidentiality. They are not allowed to discuss your case with anyone, e.g. neighbours, locals or acquaintances. Our referring colleagues will be kept informed of progress and events. You will always be involved in any meetings with other specialists, or we will seek your permission to contact such persons.